

# Urgent and Primary Care Centres



Urgent and Primary Care Centres (UPCCs) provide access to same-day, urgent, non-emergency health care. UPCCs are often open evenings, weekends, and statutory holidays (actual hours vary by clinic). UPCCs provide an alternative to visiting an emergency department for non-emergency issues.

For example, patients who require medical attention within 12 to 24 hours for something like a sprain, minor cut or burn, can visit an Urgent and Primary Care Centre. **For life-threatening illness or injuries, call 9-1-1 or go to your nearest emergency room right away.**

## Downtown Victoria Urgent and Primary Care Centre

1107 Pandora Avenue, Victoria, BC V8V 3P8

8:30 a.m. – 8:00 p.m., 7 days a week

**Ph: 250.519.3870**

Starting at 8:30 a.m. each day, people can call the Downtown Victoria Urgent and Primary Care Centre to be put on the list for urgent care, as required.

## Esquimalt Urgent and Primary Care Centre

890 Esquimalt Road, Victoria, BC V9A 3M4

Hours: 8:00 a.m. – 8:00 p.m., 7 days a week

**Ph: 250.519.3880**

Starting at 8:00 a.m. each day, people can call the Esquimalt Urgent and Primary Care Centre to secure an urgent care appointment, as required.

## Gorge Urgent and Primary Care Centre

63 Gorge Road East, Victoria, BC V9A 1L2

Hours: 8:00 a.m. – 8:00 p.m., 7 days a week

**Ph: 250.519.3800**

Starting at 8:00 a.m. each day, people can call the Gorge Urgent and Primary Care Centre to arrange same-day access to urgent care, as required.

## James Bay Urgent and Primary Care Centre

Unit B – 547 Michigan Street, Victoria, BC V8V 1S5

Hours: 8:00 a.m. – 8:00 p.m., 7 days a week

**Ph: 250.519.3770**

Starting at 8:00 a.m. each day, people can call the James Bay Urgent and Primary Care Centre and press #3 to be put on the list for urgent care, as required.

## North Quadra Urgent and Primary Care Centre

100 – 4420 Chatterton Way, Victoria, BC V8X 5J2

Hours: 8:00 a.m. – 8:00 p.m., 7 days a week

**Ph: 250.519.3820**

Starting at 8:00 a.m. each day, people can call the North Quadra Urgent and Primary Care Centre to arrange same-day access to urgent care, as required.

## Westshore Urgent Primary Care Centre

582 Goldstream Avenue, Victoria, BC V9B 2W7

Hours: 8:00 a.m. – 8:00 p.m., 7 days a week

**Ph: 250.519.6919**

Starting at 8:00 a.m. each day, people can call the West Shore Urgent and Primary Care Centre to arrange same-day access to urgent care, as required. Patients will be assessed at the West Shore UPCC upon arrival and registered to be seen as capacity allows.